



CHURCHILL DOWNS

How to Read My Tickets

CHURCHILL DOWNS RACETRACK

V23.2



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READING YOUR TICKET

Churchill Downs Racetrack is a large, one of a kind venue. Follow these steps when interpreting the seating location indicated on your ticket.

Box Seating

- The Section prefix is the section location and the row in that section. The row listed on the ticket is the box number.
- For example, if your ticket shows: Section 111P, Row 27,
 - This is read as “Section 111, row P, box number 27.”

Dining Rooms

- The section prefix is the dining room and the row within the dining room. The row listed on the ticket is the table number.
- For example, if your ticket shows: Section MILR4H, Row 11,
 - This is read as “Millionaires Row 4th Floor, dining room row H, table number 11.”

Suites

- The section prefix is the suite location and the suite number.
- For example, if your ticket shows: Section T6P307,
 - This is read as “Turf Suite 1/16th Pole, suite number 307.”

Box Seat

Ticket Example

ROW translates to the **box number**.
The example below is "...box number 14..."

SECTION translates to **section number** and **row** within that section.
The example below is "Section 313, row H..."

SEAT translates to the **seat number** within the box.
The example below is "...seat number 1."*
**If seats are not physically labeled, seats are not assigned within the box and are first-come-first-serve.*



The above ticket would be read "One seat in Section 313, row H, box number 14."

Dining & Premium Seating

Ticket Example

ROW translates to the **table number**.
The example below is "...table number 20..."

SECTION translates to **dining room and floor** (if applicable), followed by the **row** within that dining room.
The example below is "Skye Terrace 4th Floor, row B..."

SEAT translates to the **seat number** at the table.
The example below is "...seat number 1."*
**Most dining locations are unassigned seats at an assigned table, first-come-first-served. Please check with the dining room concierge if you are unsure.*



The above ticket would be read "One seat at Skye Terrace 4th Floor, row B, table number 20."



CHURCHILL DOWNS

Kentucky Derby & Kentucky Oaks

Dining & Premium Seating Section Key

Prefix	Location
1000-1015, 2000-2015	First Turn Reserved Seating
180-185	Infield Uncovered Reserved Bleachers
ALOFT (*)	The Loft at Aristides Lounge
ARIST (*)	Aristides Lounge
CDLNG (*)	Churchill Downs Lounge
CMPBR (*)	Champions Bar
DERBY (*)	Derby Room
FLSBL (*)	Finish Line Suites Balcony
FTCLB (*)	First Turn Club Dining
GFOYR (*)	Grand Foyer
GLDBAR	TSC Elite Gold Room Bar
GLDCAR	TSC Elite Gold Room Carrel
GLDTB (*)	TSC Elite Gold Room Table

Prefix	Location
HSADA (*), HSRS (*)	Homestretch Club Reserved Stadium Seats
HSOVK (*)	Homestretch Club Overlook
HSRAIL	Homestretch Club Rail Lounges
HSTER (*)	Homestretch Club Dining
HSPVT (*)	Homestretch Club Private Lounges
MANDR (*), MANLB (*), MANLV (*)	various rooms within The Mansion
MANPL (*), MANVD (*)	
MILR4 (*)	Millionaires Row 4th Floor
MWSDR (*), MWSLG (*), MWSBB (*), MWSBR (*)	various rooms within Matt Winn's Steakhouse
OAKRM (*)	Oaks Room
SGDR4 (*), SGDR5 (*), SGDR6 (*), SGDR7(*)	Starting Gate Suites Dining 4th, 5th, 6th, or Rooftop Floor

Prefix	Location
SKYE4 (*), SKYE5 (*), SKYE6 (*)	Skye Terrace 4th, 5th, 6th Floor
SPTER (*)	Spires Terrace
STKBL (*), STKPL (*), STKTN (*), STKVD (*)	various rooms within The Stakes Room
TCBAL (*)	Turf Club Balcony
TCBOX (*)	Turf Club Box
TCLUB (*)	Turf Club
TCROS (*)	Turf Club Roses Lounge
TCRST (*)	Turf Club Roses Terrace
TCRBL (*)	Triple Crown Balcony
TCRWN (*)	Triple Crown Room
TCTER (*)	Turf Club Terrace
TROPH (*)	Trophy Room
WCKER (*)	Wicker Garden

Note – the (*) after the prefix is where you insert your row within the dining room.



CHURCHILL DOWNS

Derby Week and Day at the Races

Dining & Premium Seating Section Key

Prefix	Location
1000-1015 (*), 2000-2015 (*)	First Turn Reserved Seating
180-185	Infield Uncovered Reserved Bleachers
ALOFT (*)	The Loft at Aristides Lounge
ARIST (*)	Aristides Lounge
CDLNG (*)	Churchill Downs Lounge
CMPBR (*)	Champions Bar
DERBY (*)	Derby Room
FLSBL (*)	Finish Line Suites Balcony
FTCLB (*)	First Turn Club Dining
GFOYR (*)	Grand Foyer
GLDBAR, GLDCAR, GLDTB (*)	TSC Elite Gold Room Bar, Carrel, or Table

Prefix	Location
GSTER (*)	Grandstand Terrace
HSADA (*), HSRS (*)	Homestretch Club Reserved Stadium Seats
HSRAIL	Homestretch Club Rail Lounges
HSTER (*), HSPVT (*)	Homestretch Club Dining or Private Lounges
MANDR (*), MANLB (*), MANLV (*)	various rooms within The Mansion
MANPL (*), MANVD (*)	
MILR4 (*)	Millionaires Row 4th Floor
MWSDR (*), MWSLG (*), MWSBB (*), MWSBR (*)	various rooms within Matt Winn's Steakhouse
OAKRM (*)	Oaks Room

Prefix	Location
ROSES (*)	Roses Lounge
SGDR4 (*), SGDR5 (*), SGDR6 (*)	Starting Gate Suites Dining 4th, 5th, 6th Floor
SGDR7 (*)	Starting Gate Suites Rooftop Lounge
SKYE4 (*), SKYE5 (*), SKYE6 (*)	Skye Terrace 4th, 5th, 6th Floor
SPTER (*)	Spires Terrace
STKBL (*), STKPL (*), STKTN (*), STKVD (*)	various rooms within The Stakes Room
TCBOX (*)	Turf Club Box
TCRBL (*)	Triple Crown Balcony
TCRWN (*)	Triple Crown Room
TROPH (*)	Trophy Room
WCKER (*)	Wicker Garden

Note – the (*) after the prefix is where you insert your row within the dining room.

Suite & Lounge

Ticket Example

ROW translates to a standard ticket (STE) or standing room only ticket (SRO).
The example below is a standard suite ticket.

SECTION translates to **suite name** and **floor** (if applicable), followed by the **suite number**.
The example below is "Jockey Club Suite 6th Floor, suite number 604..."

SEAT translates to the **seat number** within a suite.
The example below is "...seat number 1."
 Most suites do not have assigned seating.



The above ticket would be read "One entry into Jockey Club Suite number 604."



CHURCHILL DOWNS

Kentucky Derby & Kentucky Oaks

Suite & Lounge Section Key

Prefix	Location
BS (*)	Backside Suite
DIRCTR	Directors Room
FLS (*)	Finish Line Suite
HRSVCT	Horsemen Service Center
JCS (*)	Jockey Club Suite
SFOST (*)	Stephen Foster Lounge
SG (*)	Starting Gate Suite
SPST (*)	Spires Suite

Prefix	Location
STBS (*)	Stable Suite
SUNYH (*)	Sunny's Halo
T6P (*)	Turf Suite 1/16 Pole
T8P (*)	Turf Suite 1/8 Pole
TFL (*)	Turf Suite Finish Line
TRAIN (*)	Ben Jones Lounge
TSG (*)	Turf Suite Starting Gate
WCS (*)	Winner's Circle Suite

Note – the (*) after the prefix is where you insert your suite number. This is not applicable for Lounges, as most are General Admission.



CHURCHILL DOWNS

Derby Week and Day at the Races

Suite Section Key

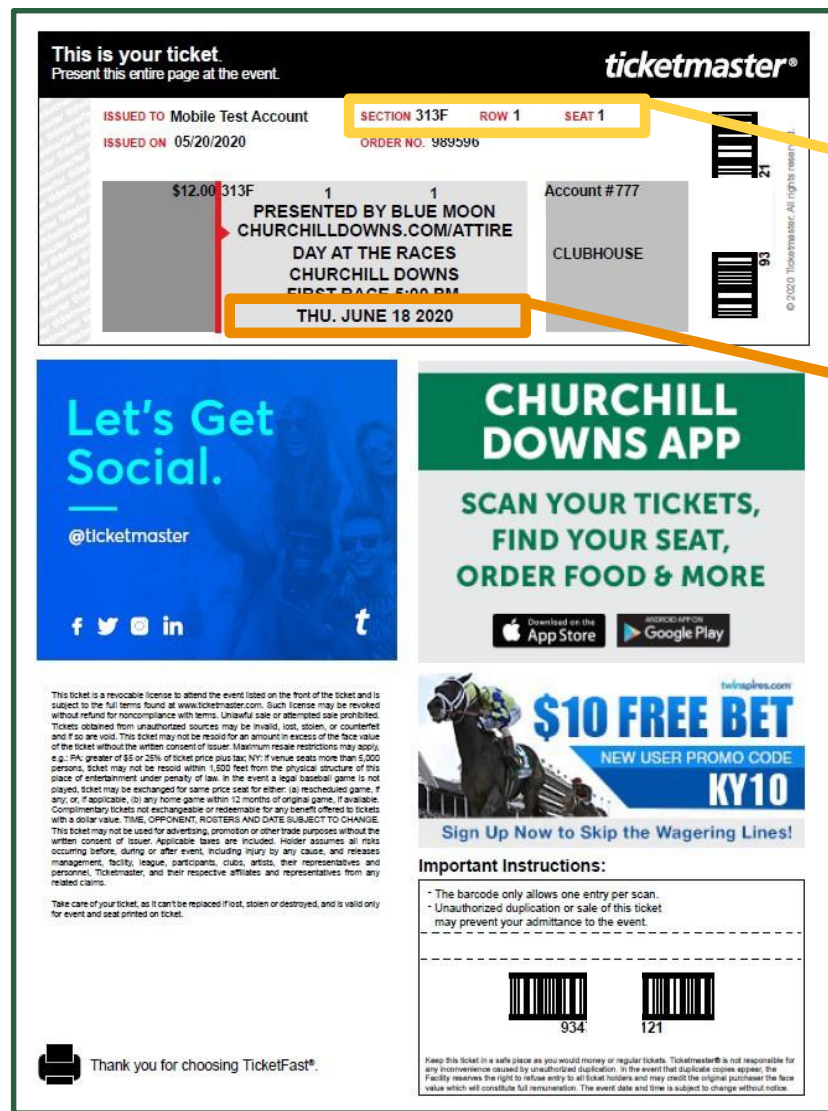
Prefix	Location
DIRCTR	Director's Room
FLS (*)	Finish Line Suite
JCS (*)	Jockey Club Suite
SG (*)	Starting Gate Suite
SPST (*)	Spires Suite
T6P (*)	Turf Suite 1/16 Pole
T8P (*)	Turf Suite 1/8 Pole
TFL (*)	Turf Suite Finish Line
WCS (*)	Winner's Circle Suite

Note – the (*) after the prefix is where you insert your suite number.

How to Read Digital Tickets

BOX SEAT EXAMPLES

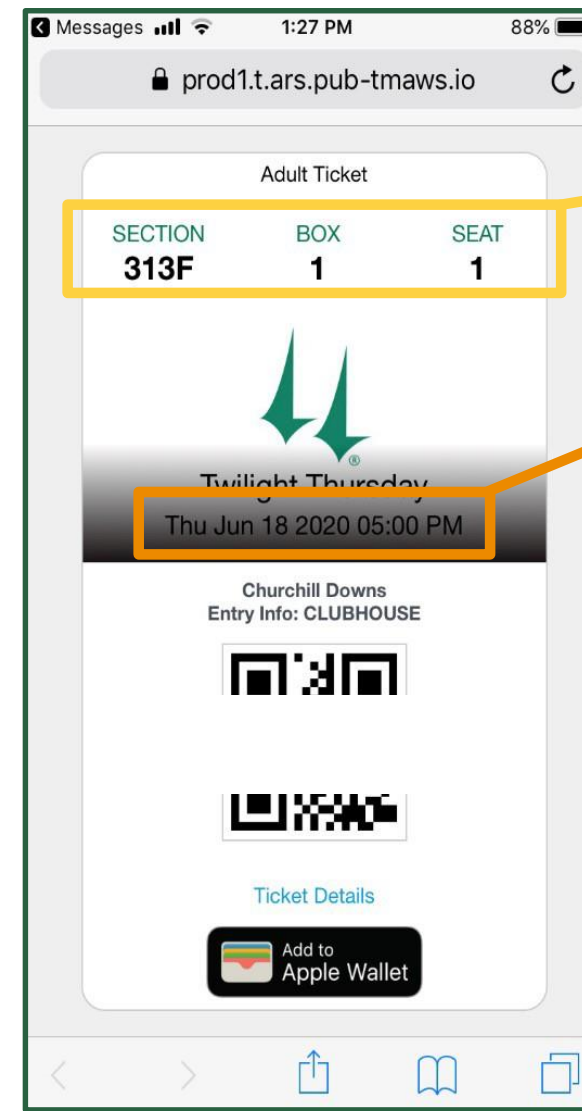
EMAILED PDF



SEATING LOCATION

EVENT DATE

TEXT MESSAGE



SEATING LOCATION

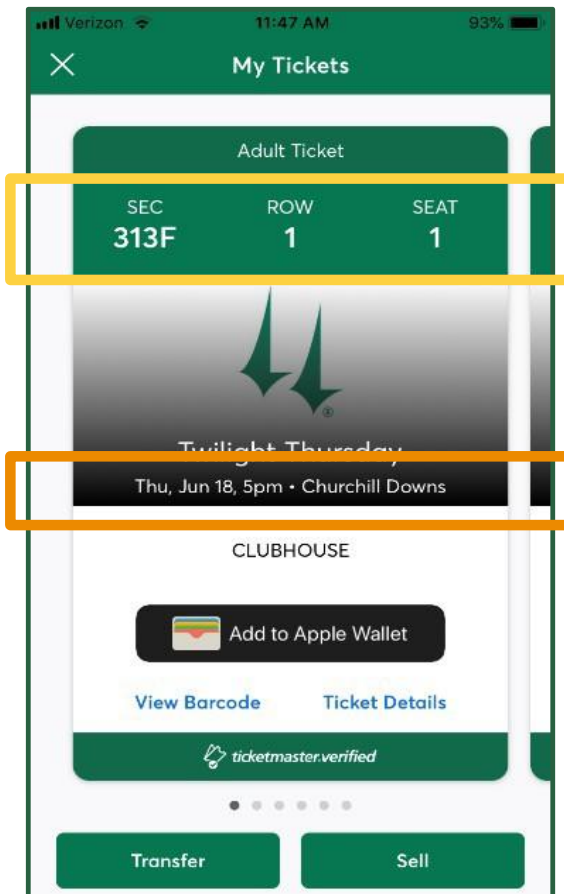
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How to Read Digital Tickets

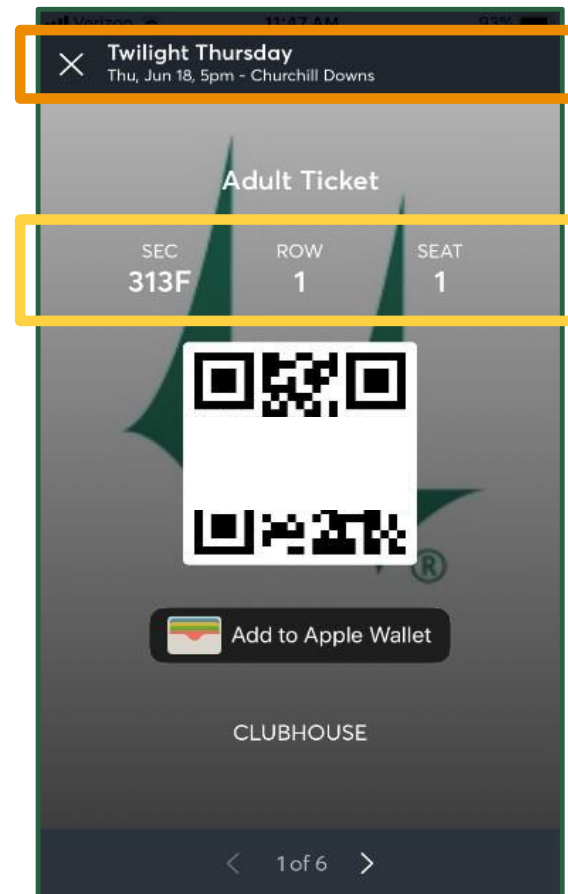
BOX SEAT EXAMPLES CONTINUED

Below are examples of digital tickets on various platforms.

CHURCHILL DOWNS
RACETRACK MOBILE
APP



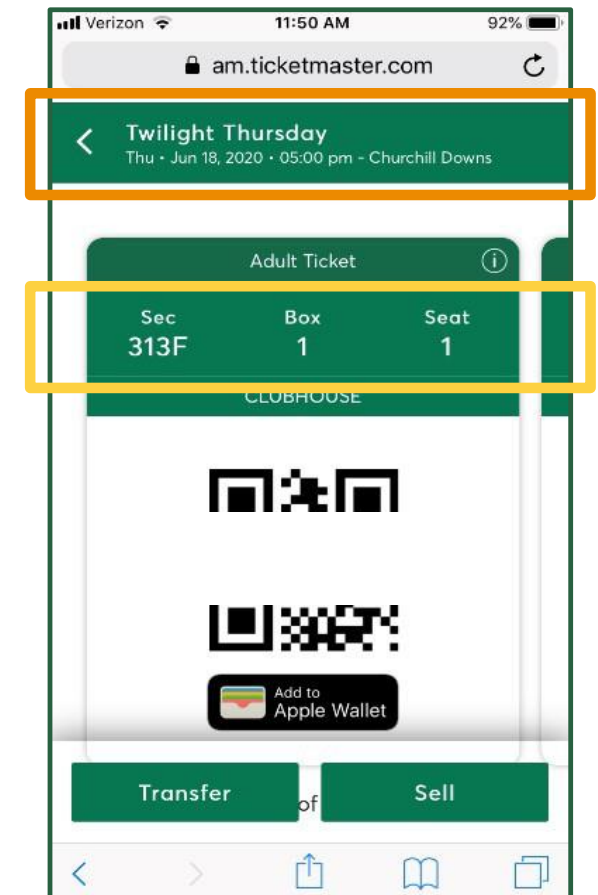
CHURCHILL DOWNS
RACETRACK MOBILE
APP



APPLE WALLET



ACCOUNT MANAGER
(MOBILE BROWSER)



 SEATING
LOCATION

 EVENT
DATE

CONTACT INFO

You can find additional customer service links and contact info listed below.
Copy and paste the web links into your browser for access.

TICKETMASTER CUSTOMER SERVICE

- Help Guides: https://help.ticketmaster.com/s/?language=en_US
- Log into your account to access the Chat feature: <https://www.ticketmaster.com/>

TICKET EXCHANGE

- Email support: ticketexchangesupport@ticketmaster.com
- FAQ site: ticketsnow.com/ResaleOrder/legal/legal?content=seller-reference-guide

TICKETMASTER TM PLUS

- Email support: tmresalesupport@ticketmaster.com
- Resale help site: https://help.ticketmaster.com/s/topic/0TO0a000000kUniGAE/ticketmaster-resale?language=en_US
- TM Plus FAQ site: ticketmaster.com/verified?tm_link=tm_homeA_header_verified

CHURCHILL DOWNS LINKS

- My Churchill Downs account manager: am.ticketmaster.com/churchill
- Additional help guides: churchilldowns.com/howtoguide
- KY Derby resale information: kentuckyderby.com/resale
- Ticket exchange marketplace: <https://www.ticketexchangebyticketmaster.com/>
- Online ticket customer service email: onlinetickets@kyderby.com